

MADISON COUNTY ROAD DEPARTMENT

July 2013

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
9904	03/30/09 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 1.5 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Preston, Samuel 229 Archie Cain Road	Archie Cain Rd
Customer came by office to complain about the ditches not holding water. Requesting ditching because the road floods when it rains						
10285	06/03/09 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 1.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Road	Pat Cobb Rd
Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing flooding						
10302	06/09/09 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 1.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Betty, Belle Pointe Drive	Belle Pointe Dr
Water standing in drive						
10665	09/01/09 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 1.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Crosby, John Bell Madison County	Village East
Need approx. 12 x 12 spot of road repaired. Road is crumbling not a pothole.						
12627	07/20/10 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Side Walk Medium Priority	Brown, Shirley Road Maintenance	Rosemond, James Charleston Ln	Charleston Ln
Needs asphalt at tthe curb leading near his drive way						
12768	08/10/10 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, DI	Lubertha Rd
Reported that the intersection of Lubertha Rd and Rouser Rd has a drainage problem culvert needs cleaning / bus concerns						
13037	09/28/10 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Davenport Ln	Davenport Ln
Called to request the grading of road						

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13151	10/26/10 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Old canton Rd Davenport Ln
Called to request the grading of road						
13432	01/31/11 07/12/13	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bowen, Dan Northshore Blvd Northshore Blvd
Called to get culvert cleaned that is stopped up making the water stay in the driveway						
13574	03/01/11 07/12/13	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer, Kenzie Dr. Kenzie Dr
Customer requesting road repiar						
13799	04/06/11 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cage, Julius Church Rd Church Rd
Called to get ditching out of a ditch that a car ran in the ditch but now has called a drainage problem						
13912	04/21/11 07/26/13	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Talkative, John Hines Rd
Called to report that the road is flood with water elderly mother can not get in and out. possible beaver dam that's causing the flood.						
14007	05/02/11 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Thompson, Willie Sugar Ln
Called about road conditions could be more smoother and firm. Questions why half of the road is black topped and not all.						
14475	07/18/11 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence Providence Dr
Requesting hot mix to repair road.						

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14482	07/20/11 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice Brown Rd W
Requesting road work to be down on road other than patching.					
14714	09/06/11 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Allen, James Purvis Rd
Road is washing out on the right side of the road near Hayes residence					
14736	09/08/11 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hales, Bob Purvis Rd
Black top is wearing away cone in the hole two cars can not pass without one in the ditch					
14743	09/09/11 Request 07/22/13 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave
ditch behind house needs unclogging. customer's dad states it needs drained all the way from creek. The dad name is Marty Ford 601					
14784	09/20/11 Request 07/31/13 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Glassco, Patricia Deer Ridge Dr
Called about sink hole in road. Has place a stick with can on top in hole					
14944	10/25/11 Request 07/15/13 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith, Trey Cherry Rose Ln
Called to have gravel placed to be able to get to his property. Says he does not need a culvert.					
14950	10/26/11 Request 07/23/13 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sullivan, Jenny Lizzie Ln
called to have the dips in road repaired					

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14988	11/09/11 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Dean, Kindle Windward Way	Windward Way
15076	12/08/11 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Customer, Belle Pointe Ln	Belle Pointe Ln
called to report a sink hole forming on road near this address							
15172	01/11/12 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Traffic Striping Medium Priority	Brown, Shirley Road Maintenance	Dedo, Sharon	Bozeman Rd
Called to request the stripping of this road is really becoming a major road							
15173	01/11/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Dedo, Sharon	Bozeman Rd
Called to get the road shoulders repaired need more gravel is washing away making the road narrow							
15176	01/12/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lockett, Grace Pat Lockett Rd	Grown Williams Rd
Called to have repairs done on road it also floods when it rains							
15195	01/18/12 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Brown, Johnnie First Student Bus Services	Old Hwy 16
Called to report the bridge on Old Hwy 16 has a bad drop off coming both ways for her bus and and other drivers.							
15204	01/20/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	White, Hattie Way Rd.	Way Rd
Requesting Gravel on entire road.							

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15210	01/20/12 07/03/13	Request Schedule Closed	0.0 0.5	Other Medium Priority	Brown, Shirley Road Maintenance	Buhner, Bill	Providence Dr
							Driveway has collapsed at corner of Providence Drive and Calhoun Drive
15257	02/02/12 07/16/13	Request Schedule Closed	0.0 0.5	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ammons, Jessie	Hogue Rd
							Called to get a bad section of the road that need immediate repair because school bus goes through there
15268	02/03/12 07/08/13	Request Schedule Closed	0.0 0.5	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pfau, Lois Yandell Rd	Yandell Rd
							Called to get drainage pipe is not draining maybe the ditch is clogged
15292	02/08/12 07/15/13	Request Schedule Closed	0.0 0.5	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Nall, Barette Ramage Rd	Ramage Rd
							Called to report cross drain culvert on the southern end of road is washing out road shoulder on the side with the pond drainage
15293	02/08/12 07/03/13	Request Schedule Closed	0.0 0.5	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Martin, James Highland Colony Parkway, Suite 1	Lake Cavalier Rd
							area of road eroding between the asphalt and the spillway
15307	02/10/12 07/16/13	Request Schedule Closed	0.0 0.5	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence	Petrified Forest Rd
							Asphalt needs repair near the park and the bridge
15334	02/21/12 07/10/13	Request Schedule Closed	0.0 0.5	Drainage Medium Priority	Brown, Shirley Road Maintenance	Masphgni, Carter Stokes Rd	Stokes Rd
							Called to get culvert unstopped because of muddy and debris has been trapped in it.

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15339	02/21/12 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ladner, Louis North Old Canton Rd	North Old Canton Rd
Called to get ditches cleaned of debris on the east side of road between Cotton Blossom Rd and Deerfield Country Club. Ditches is 1						
15347	02/22/12 Request 07/15/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Archie, Matilda Archie Cain Rd	Archie Cain Rd
called to have ditches cleaned because water is standing in road						
15389	03/01/12 Request 07/12/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Willouchby, Michael Trace Harbor Rd.	Trace Harbor Rd
Check drainage.						
15400	03/06/12 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Teresa Old Hwy 16	Old Hwy 16
Called to report a really bad drop off turning into her driveway from the road						
15425	03/09/12 Request 07/15/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 fe						
15428	03/09/12 Request 07/22/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kuriger, Leroy North Old Canton Rd	North Old Canton Rd
Requesting the unstopping of the culvert under North Old Canton Rd water is backing up flooding around the house						
15452	03/14/12 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCormick, Perry Martin Luther King Dr	Martin Luther King Dr
Request the cleaning out of the culvert on the Canton Garden Estates on the county side at Buliding F						

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15463	03/16/12 07/18/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Traffic Striping Medium Priority	Brown, Shirley Road Maintenance	Weaver, Randy Belle Terre S/D entrance Bozeman Rd
Requesting that the road be striped and reflectors be placed in front of the Belle Terre S/D						
15482	03/20/12 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Moss, Nora Parkfield Dr Parkfield Dr
Reporting a sink hole in back yard near a drainage ditch and culvert						
15531	03/27/12 07/25/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer, Minniger Blvd
Ditching work needs to been done and at 115 Minniger Blvd culvert needs to be removed and reinstalled						
15688	04/24/12 07/15/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Casten, Anna L. North Catlett Rd. Catlett Rd
Requesting that Catell Rd. be graded						
15706	04/26/12 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Lynch, Williams Old Hwy 16 Old Hwy 16 Dry Creek Bridge BR0
Requesting bridge repair on the E end Pat Luckett Rd. by big creek concrete has chip and need immediate attention.						
15711	04/27/12 07/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Collier, Katherine Raintree Road Raintree Rd
Requesting storm drain to be corrected, and please call and let her know if their"s anything she need to do						
15727	05/01/12 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Steen, Gerald Cherry Rose Ln Cherry Rose Ln
ditch erosion at 584 Cherryrose Ln						

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15812	05/16/12 Request 07/15/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Fleming, Demetria Robinson Road	Robinson Rd District 4
Customer requesting that the culvert she have stake off no one uses it and request that it be removed, customer states that it's on her p						
15835	05/18/12 Request 07/29/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Hendricks, Mary Trails End	Trails End
Requesting sink hole repair....						
15843	05/21/12 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Leggett, Tom Cox Ferry Road	Cox Ferry Rd District 4
Requesting gravel on culvert						
15893	05/31/12 Request 07/26/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Jones, Hyeda North Branch	North Branch District 3
back yard floods from water coming from neighbors house						
15905	06/04/12 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Fleming, Demetria 552 Robinson Rd	Robinson Rd District 4
Need culvert removed from property. Home was torn down no need for culvert. Cleveland Fleming came to request this. Need to cal						
15934	06/07/12 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lee, Bobby Beal Road	Beal Rd District 4
Requesting Road repair, For potholes and gravel.						
15998	06/20/12 Request 07/22/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Parker, Phyllis Hwy 16E	Hwy 16 E
Requesting a culvert						

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16043	07/03/12 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hendrick, Mary Trails Ends	Cedar Hill Rd District 3
Cedar Hill Rd of Hwy 22 has busted asphalt and Trails End has potholes.						
16127	07/24/12 Request 07/09/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Beamon, Sherry John Day Rd	John Day Rd
Needs repair to the shoulder of the road that's making a runt in driveway						
16132	07/25/12 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bowman, Joanna Purvis Rd	Purvis Rd District 4
Reporting a really bad dip or buckle in road						
16133	07/25/12 Request 07/16/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Horseman, Joe Chapel Hill Rd	Chapel Hill Rd
Ditch near culvert is washing out the road shoulder						
16136	07/25/12 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Young, Sandra	Shady Ln
Requesting the repair of road shoulder right side of road near Coker Rd						
16148	07/27/12 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Archie, Bobby Joe Bo Murphy Rd	Bo Murphy Rd District 4
Bo Murphy Rd needs gravel/grading.						
16154	07/27/12 Request 07/15/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Overby, David	Deer Ridge Dr District 4
Customer complaining about condition of road						

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16164	07/30/12 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Payne, Bill Catlett Rd District 3
Reporting a tree is dead on the county r.o.w. could fall in a hard wind near Bozeman Rd						
16185	08/01/12 07/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clay, Joyce Hwy 16E Hwy 16 E
Requesting culvert						
16186	08/01/12 07/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clay, Joyce Hwy 16 E Hwy 16 E
Requesting culvert						
16189	08/01/12 07/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Parker, Phylis Hwy. 16 E Hwy 16 E
Requesting culvert.						
16254	08/14/12 07/25/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Connor, St David's Way St Davids Way District 1
Ditch is not draining would like dirt placed in it						
16288	08/20/12 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Hathcock, Chad Willow Way Dr
One lane road is washing out and caving in on both sides near Lep Childress Rd						
16300	08/22/12 07/25/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Knox, Louise Hwy 16 E Hwy 16 E
Has a water flow problem water coming from neighbor's culvert to high will not allow water to flow causing standing water in her ya						

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16322	08/27/12 07/23/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharp, Cotton Wood Cv	Cotton Wood Cv District 3
Strom drain is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke							
16409	09/11/12 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hordon, Clara East Sowell Rd	East Sowell Rd District 1
Culvert is washing out needs much attention							
16413	09/11/12 07/25/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCoy, Jan Oak Trail	Hackberry Ln District 1
Water standing at corner of street causing mosquitoes							
16444	09/19/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Wright, Marshall Bardin Rd	Bardin Rd
Concern about road condition							
16445	09/19/12 07/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hardy, Mike Hardy Rd	Hardy Rd
Road is being washed out by water draining from water tower on road							
16465	09/24/12 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Saik, Debbie	Lake Cavalier Rd District 3
Broken culverts under road is washing out road near the Spillway dam							
16487	10/02/12 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Demus, Sherry	Hickory St District 4
Requesting gravel on driveway							

Madison County Road Department

Reporting Dates 07/01/13 through 07/31/13

Service Request Schedule Summary

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16527	10/10/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer, Shoreline Dr
Road need repair at the intersection of Shoreline Dr and Gluckstadt Rd leading into the Reunion S/D						
16601	10/26/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Annie Miiggins Rd District 1
ditch needs to be dug out back to road to Hwy 16, water is stting in ditch , near fire hydrant						
16610	10/30/12 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Evans, Laurie Mason Way Mason Way
Storm dram is causing sink holes on the property						
16626	11/05/12 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Hughes, Cleo Riley Williams Rd Riley Williams Rd
Bridge is washing out						
16635	11/06/12 07/15/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jo Beth, Memorry Ln Memory Ln District 3
Storm dram needs cleaning out at the left of address						
16648	11/08/12 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Deweese, Tom Gluckstadt Rd Gluckstadt Rd District 3
Culvert needs installing at new address all ready staked off across from Johnstone S/D west end of Gluckstadt Rd						
16650	11/08/12 07/31/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Pearson, Dorothy W Sowell Road Cotton Blossom Rd District 4
Requesting Cotton Blossom Rd. be graded.						

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16656	11/13/12 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lyles, Willie Bo Murphy Rd	Bo Murphy Rd District 4
Old culvert needs of replacing or unstopping							
16662	11/13/12 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Mary Beaverdam Rd	Beaverdam Rd
Road has a really muddy patch in front of address							
16668	11/14/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Mossy Oak Ln	Mossy Oaks Ln
Road in bad repair needs work							
16676	11/15/12 07/22/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fleming, Stewart Ragsdale Road	Ragsdale Rd District 4
Need culvert installed. Call before we go out and check so they can show us what they need done.							
16693	11/21/12 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Thornberry, Earnest North Old Canton Rd	North Old Canton Rd District 1
Gravel is need on culvert up to gate to fix hole; around curve at a iron gate							
16721	11/29/12 07/15/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hardy, Joe Old Yazoo City Road	Old Yazoo City Rd District 4
Customer requesting that culvert be replaced and the end of drive way repaired.							
16768	12/06/12 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Estes, Michael Stillhouse Creek Dr	Stillhouse Creek Dr
Storm drain causing sink hole in yard							

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16795	12/10/12 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Charles North Old Canton Rd	Bo Murphy Rd District 4
Culvert needs to be installed on the Bo Murphy Rd side of the property							
16802	12/11/12 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Winter, Jimmie Hickory Street	Hickory St District 4
Requesting the the Road Department come out and take his culvert up because their"s a leak underneath it and once it has been repair							
16803	12/11/12 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hooker, Jonathan Hickory Street	Hickory St District 4
Requesting a culvert							
16823	12/14/12 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cole, Washington McDonald Dr	McDonald Dr District 3
Culvert needs to be extended for a trailer to be able to get in and out							
16834	12/19/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McIntire, John Hiendle Rd	Heindl Rd District 4
washing out of culvert on road							
16858	12/26/12 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harden, Thelma Twelve Oaks Rd	Twelve Oaks Rd District 4
Needs ditching at her address.							
16864	12/28/12 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Arrington, Latarsha Church Rd	Church Rd District 4
Water in ditches is filling up coming up to fence. needs bigger culverts to hold water							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
16884	01/04/13 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Patrick, Steven Mason Way	Mason Way
			Cave in between 119 and 121			
16895	01/07/13 Request 07/30/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jeffery, Gussie Catlett Rd	Catlett Rd District 3
			Culvert is needin repair and gravel			
16898	01/07/13 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Greenwood, Tangla Brookville Rd	Brookville Rd District 4
			Needs gravel on culvert			
16900	01/07/13 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Greenwood, Tangela Brookville Rd	Brookville Rd District 4
			Ditches needs cleaning out causing flooding in yard			
16902	01/07/13 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Archie, Matilda Archie Cam Rd	Archie Cain Rd District 4
			New culvert will have it flagged			
16908	01/10/13 Request 07/16/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Gaynes, Eddie	Windy Hill Dr District 4
			Gravel needed on road it's a detour road for Livingston Vernon Rd			
16910	01/10/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Johnson, G	Old Hwy 51
			Needs a new culvert			

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
16924	01/10/13 07/31/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shelton, Randy Gluckstadt Rd	Gluckstadt Rd District 3
Cross drain is not draining east of Hwy 463 making a pond on the side of road							
16925	01/11/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Walters, Bonnie Sycamore Ridge	Sycamore Ridge
No drainage at address causing flooding in back yard							
16935	01/14/13 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Shane Crawford Rd	Crawford Rd District 4
Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged							
16937	01/15/13 07/23/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Rhonda Twin Lakes Dr	Twin Lakes Dr District 1
Water drainage problem culvert not sitting correctly too high							
16938	01/15/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Patrick, Stan Talon's Trl	Greyhawk Subdivision District 3
Water drainage not flowing thru culvert causing flooding							
16939	01/15/13 07/26/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Thomas, Sylvia	Rouser Rd District 3
Ditches need cleaning out on Rouser Rd and Casmir Dr							
16940	01/15/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Thomas, Sylvia	Ledora Ln
Road needs paving also Casmir Dr							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
16941	01/15/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Brown, Shirley Road Maintenance	Sharon, North Old Canton Rd	North Old Canton Rd District 1
Drainage problem; culvert stopped near address flooding the road					
16943	01/15/13 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Brown, Shirley Road Maintenance	Soland, Bonita Kehle Rd	Kehle Rd District 3
flooding on road and property because of ditches not cleaned on wood lot side					
16944	01/16/13 Request 07/25/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Brown, Shirley Road Maintenance	Brown, Lakeshia Stout Rd	Stout Rd District 3
Needs gravel for culvert really muddy					
16946	01/16/13 Request 07/25/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Brown, Shirley Road Maintenance	Box, Tommy North Old Canton Rd	North Old Canton Rd District 1
Clogged culvert pushing water into the road					
16947	01/17/13 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Brown, Shirley Road Maintenance	Brown, Lekesha Stout Rd.	Stout Rd District 3
Requesting gravel on culvert.					
16957	01/22/13 Request 07/26/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Brown, Shirley Road Maintenance	Hester, Robert Barnes Rd	Barnes Rd District 1
Culvert washing out on both sides					
16963	01/22/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Brown, Shirley Road Maintenance	Pate, Nancy	Laura Dr District 4
Pot holes need filling					

Madison County Road Department

Reporting Dates 07/01/13 through 07/31/13

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
16966	01/22/13 07/17/13	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hardin, Thelma Twelve Oaks Rd Twelve Oaks Rd District 4
Ditches need cleaning							
16967	01/22/13 07/30/13	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Customer, Stokes Rd District 3
Two big culverts on the road have water washing under culvert not thru							
16968	01/23/13 07/24/13	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Spencer, Randy Kearney Park Road Kearney Park Rd District 4
Requesting gravel on culvert							
16970	01/23/13 07/22/13	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clanlinger, Angeon Field House Creek Drive Field Rd
Requesting culvert.							
16990	01/25/13 07/11/13	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Nesbitt, Byran Hartfield CT
Pot hole need filling at the mam entrance going into Hartfield S/D							
17013	01/28/13 07/18/13	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cole, Nathaniel Loring Rd Ext Loring Rd Ext
Ditching or larger culvert needed for water flow: parts of road is gone asphalt dragged off							
17018	01/29/13 07/18/13	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Thigpeg, David Deer Ridge Dr Deer Ridge Dr
Post Master of Flora requesting hole be filled at 169 mail box							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
17024	01/30/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	Wilson, paul	Endris Rd District 4
need 3 culverts installed in order to get to farm : Wide culvert need to get in 18 wheeler into drive ways					
17028	01/31/13 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Brown, Shirley Road Maintenance	Hammack, Matthew Hammack Rd	Hammack Rd District 4
Requesting gravel for road					
17029	01/31/13 Request 07/16/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Brown, Shirley Road Maintenance	Speyerer, Mimi Belle Terre Dr	Belle Terre Dr District 3
Sink hole has formed near at side walk possible it could be 6ft deep					
17042	02/01/13 Request 07/12/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Brown, Shirley Road Maintenance	Nordan, Lee Childress Lane	Childress Ln
At the creek customer complaining that the road is going to slid.					
17048	02/04/13 Request 07/16/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	Bouldin, Ella Old Jackson Road	Old Jackson Rd District 4
Requesting culvert be replaced.					
17052	02/05/13 Request 07/30/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Brown, Shirley Road Maintenance	Steen, Gerald	North Old Canton Rd District 1
Culvert needs cleaning at 689 North Old Canton Road					
17062	02/05/13 Request 07/09/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Brown, Shirley Road Maintenance	Johnson, Hallie Wells Ct	Clarkdell Rd Ext District 1
Culvert to Bradshaw needs ditching and cleaning					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17063	02/06/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Illegal Dumpsite Medium Priority	Brown, Shirley Road Maintenance	Lowery, John and Judith Waldrop Rd	Waldrop Rd District 4
Cleaning of ditch or gulley on road							
17064	02/06/13 07/03/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael Livingston Rd	Livingston Rd
Requesting fixing of driveway has a hole forming and drop off from all the rain: would like it to be asphalted							
17066	02/06/13 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Mitchell, Ethel Timber Green Lane	Timber Green Ln District 4
Requesting ditches to be deeper so the water can flow better.							
17067	02/06/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Rugley, Gus Tyler Lane	Tyler Ln
Requesting entire road be repaved							
17072	02/06/13 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thompson, Lisa Ellis Road	Ellis Rd District 4
Requesting culvert to be replaced.							
17077	02/07/13 07/22/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Damon, Helania	Cedar Hill Rd
East bound lane of road toward Hwy 463 is washing out							
17082	02/08/13 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Christine Smith Carr Rd	Smith Carr Rd District 4
Ditches and culverts need cleaning out on the end near Sowell Rd							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
17087	02/11/13 Request 07/19/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Brown, Shirley Road Maintenance	Jeff, Sagefield Dr	Sagefield Dr District 4
Culvert has collapsed and water is not running through it and on the other side is a log close to culvert opening near 148 Sagefield					
17088	02/11/13 Request 07/31/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Brown, Shirley Road Maintenance	Pate, Carolyn Lake Castle Rd	Lake Castle Rd District 1
Asphalt from road to culvert is crumbling away and culvert is rotting away					
17091	02/11/13 Request 07/05/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Brown, Shirley Road Maintenance	Sheriff Department,	North Old Canton Rd District 1
Culvert stopped up Williams Drive					
17093	02/11/13 Request 07/03/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Brown, Shirley Road Maintenance	Buhner, William Mansdale Rd	Gluckstadt Rd District 3
flooding on road near Hwy 463 where a culvert might be stopped up					
17095	02/11/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Brown, Shirley Road Maintenance	Brown, Rev. Arsel Robinson Rd	Robinson Rd District 4
culvert at address is stopped up with mud and debris causing church parking lot to flood					
17100	02/12/13 Request 07/16/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Brown, Shirley Road Maintenance	Brown, Jessie Lubertha Rd	Lubertha Rd District 3
Ditch in back of property is overflowing next to Rouser Rd					
17101	02/12/13 Request 07/31/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Brown, Shirley Road Maintenance	Shane, Cox Ferry Rd	Cox Ferry Rd District 4
Flooding at address on road					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17105	02/13/13 07/25/13	Request Schedule Closed	Durations 0.0 0.1	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morrison, Ginger Germantown Road	Germantown Rd
							Customer reported that at the culversac the road has caved in
17108	02/13/13 07/10/13	Request Schedule Closed	Durations 0.0 0.1	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Allerva, Evelyn Purvis Road	Purvis Rd District 4
							Requesting culvert.
17109	02/13/13 07/18/13	Request Schedule Closed	Durations 0.0 0.1	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer,	Cloud Rd
							Customer reported Road sinking on Cloud road
17122	02/15/13 07/22/13	Request Schedule Closed	Durations 0.0 0.1	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Aubin, Paul McMillion	McMillon Rd District 3
							Need culvert installed at the 2nd entrance and next to it is 301 a cross drain is collapsing or maybe stopped up.
17130	02/19/13 07/24/13	Request Schedule Closed	Durations 0.0 0.1	Drainage Medium Priority	Brown, Shirley Road Maintenance	Leucky, Jim Meadowgreen Lane(Deerfield Sub	Meadowgreen Ln District 1
							Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep.
17131	02/19/13 07/22/13	Request Schedule Closed	Durations 0.0 0.1	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Buck, Bertha Jubilee Road	Jubilee Rd
							Requesting that the road be widen out.
17137	02/19/13 07/15/13	Request Schedule Closed	Durations 0.0 0.1	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Speaks, Tracey Waldrop Rd	Waldrop Rd
							Customer requesting the road be completed.

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17144	02/20/13 07/15/13	Request Schedule Closed	Durations 0.0 0.1	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Johnson, Jerry Cobsville Drive Pisgah Bottom Rd
						At the intersection of PisgahBottom and Way Road there's a blind curve he ask that we cut it back or put up a four way stop sign.
17145	02/20/13 07/15/13	Request Schedule Closed	Durations 0.0 0.1	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Riddell, Tom Lake Cavalier Road Lake Cavalier Rd District 3
						Requesting that we come out and check to see if he need a culvert of can the Pine Tree be removed so the water can flow through the
17153	02/21/13 07/22/13	Request Schedule Closed	Durations 0.0 0.1	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Cheatham, James Mossy Oaks Ln
						Pot holes need to be filled and possible road paving
17157	02/21/13 07/17/13	Request Schedule Closed	Durations 0.0 0.1	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Josh, Archie Cain Rd District 4
						Water is covering part of road
17166	02/25/13 07/17/13	Request Schedule Closed	Durations 0.0 0.1	Other Medium Priority	Brown, Shirley Road Maintenance	Customer, N O Canton Road North Old Canton Rd District 1
						Customer states at the corner of North old Canton Road and Pearl River Chirch road a huge tree is about to fall
17170	02/26/13 07/22/13	Request Schedule Closed	Durations 0.0 0.1	Ditching Medium Priority	Brown, Shirley Road Maintenance	C, Patrick Hallmark Place Hallmark Pl
						Requestng ditching
17175	02/26/13 07/26/13	Request Schedule Closed	Durations 0.0 0.1	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Russell, Sherry Ancient Oaks Dr. Ancient Oaks Dr
						Culvert need cleaning out.

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17179	02/27/13 07/31/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Battle, Tony Vaughn Street	Vaughn St District 4
Requesting culvert to be cleaned out so water can flow through							
17186	02/27/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Boykins, Billy	Lake Cavalier Rd
Culvert on road is caving in							
17193	02/28/13 07/25/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mayo, Will Stokes Rd	Stokes Rd
Culvert needs fixing been damaged							
17197	02/28/13 07/22/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Bennett, Tyler Ln	Tyler Ln District 3
Pot holes on road need to be filled entire road.							
17221	03/05/13 07/16/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Lane, Johnnie Shamrock Drive	Shamrock Dr
Requesting gravel or grading.							
17231	03/07/13 07/18/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Chambers, John Church Street	Church St District 2
Requesting the following ditches to be ditched:Mathew & Main street (In Saw Mill Quarters)							
17232	03/07/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lewis, Earl Archie Cam Road	Archie Cain Rd District 4
Requesting a Culvert							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17233	03/07/13 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting a culvert.	Brown, Shirley Road Maintenance	Archie, Willie Sowell Road Sowell Rd District 1
17234	03/07/13 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Signage Installation Medium Priority Requesting the following signs to be replaced:Solomon Green Pl (Private) & Gus Green Of Cedar Hill Road it was on the stop sign	Brown, Shirley Road Maintenance	Green, Solomon Solomon Green Pl. Solomon Green Pl
17254	03/12/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Needing culvert repaired	Brown, Shirley Road Maintenance	Elkhatib, Rory Hwy 51 Hwy 51 District 2
17257	03/13/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Requesting gravel	Brown, Shirley Road Maintenance	Bolden, Grace Archie Cain Rd. Archie Cain Rd District 4
17263	03/14/13 07/12/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Shoulder Medium Priority Requesting that up to fence line be sprayed to kill the weeds	Brown, Shirley Road Maintenance	Fowler, Marlon Dampeer Rd Dampeer Rd
17265	03/14/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Culvert needs repair	Brown, Shirley Road Maintenance	Bess, Latonya Archie Cain Rd Archie Cain Rd
17289	03/20/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Culvert in back yard between a nieghbor needs some attention:drainage	Brown, Shirley Road Maintenance	Reid, Scott Channing Cir Channing Cir District 4

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17296	03/20/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Whitehead, Stokes Rd	Stokes Rd
Sink hole forming between 744-756 Stokes Rd							
17305	03/22/13 07/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hawkin, Mary Lake Trail Road	Lake Trail
Customer reported that the Dam is caving in underneath her culvert							
17309	03/22/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cty of Madison, North Old Canton Road	North Old Canton Rd
Culvert stopped up and waters across the road							
17319	03/25/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jackson, Rev. Leroy Lee Road	Lee Rd District 4
Requesting pothole repair.							
17320	03/25/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Customer,	A R Rimmer Rd
Requesting gravel on Road.							
17324	03/25/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Readus, Shotus Archie Cain Road	Archie Cain Rd District 4
Requesting Culvert							
17328	03/26/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shermen, Crystal Industrial Drive North	Industrial Dr N District 4
Culvert stopped up.							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17329	03/26/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Requesting gravel on Road.	Brown, Shirley Road Maintenance	Bank, Arlena Williams Brrooks Road District 4
17334	03/27/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting culvert	Brown, Shirley Road Maintenance	McField, Sarah North Old Canton Road District 1
17341	03/28/13 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority Pot holes need filling near the 2nd entrance of Deerfield S/D	Brown, Shirley Road Maintenance	Terret, Yandell Rd District 1
17346	03/28/13 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority Customer think their's a sinkhole forming.	Brown, Shirley Road Maintenance	Owens, Jackie Chapel Lane Chapel Ln
17347	03/28/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Grading Medium Priority Requesting grading and gravel.	Brown, Shirley Road Maintenance	Casten, Nell Catlett Road Catlett Rd District 3
17349	03/28/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting culvert paper work in.	Brown, Shirley Road Maintenance	Uribe, David Mannsdale Road Mannsdale Rd District 3
17350	03/28/13 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Traffic Striping Medium Priority Robinson Rd need striping of center line	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd Robinson Rd

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17351	03/28/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Robinson Rd District 4
Big Dead Pine tree on the side of road before Moss Rd on the right side							
17352	03/28/13 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Barnes Rd
Shoulder of road about 2 miles on right need some attention to shoulder wearing out							
17356	04/01/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Porter, Dred	Twelve Oaks Trace District 4
Two bad dips or sinks in the curvy part of the road: needs quick attention							
17358	04/01/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Best, Chuck	Old Natchez Trace
Road shoulders need repair hard for two cars to get by							
17359	04/01/13 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hughes, Freddie North Old Canton Road	North Old Canton Rd District 1
Customer requesting a culvert ,also request the longest he can get because he drives a trailer truck need 30ft							
17363	04/01/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Buckner, Pam Greyhawk Dr	Greyhawk Subdivision District 3
Storm drainage needs cleaning across the street also							
17364	04/01/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Gunter Mossy Oak Ln	Mossy Oaks Ln
Road in need of paving							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17370	04/02/13 07/22/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Smith, Patricia Hwy 16 East	Hwy 16 E
Requesting gravel on culvert.							
17377	04/02/13 07/03/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Lashandria East Ave	East Ave District 4
Ditch behind house needs cleaning and cutting of grass							
17378	04/02/13 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
graded the road and now need gravel muddy mess							
17380	04/03/13 07/04/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Stricklin, Bridget Woodbine Ct	Woodbine Ct District 1
Drainage problem							
17382	04/03/13 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnnie North Livingston Road	North Livingston Rd
Requesting lines be installed on North Livingston Road and a sign that states make a right on North Livingston Road because people							
17384	04/04/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Fortenberry, E.H. Old Canton Rd	Old Canton Rd District 2
Limbs and bushes need cutting coming from property: coming around bad curve							
17413	04/11/13 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burke, James Livingston Veron Rd.	Livingston Vernon Rd District 4
Requesting culvert							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17415	04/12/13 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harmon, Justin Millhouse Dr	Millhouse Dr District 2
Flooding behind his house...needs someone to check it.						
17420	04/12/13 Request 07/25/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Hines, David	Cattlett Rd District 3
Flashing light on road is facing the wrong way						
17424	04/16/13 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brown, Avis McHarris Rd	Mcharris Rd
needs repair						
17434	04/17/13 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Guise, Patty King Ranch Cir	King Ranch Cir District 4
Grass in ditch behind houses need cutting badly						
17435	04/17/13 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Need more information	Brown, Shirley Road Maintenance	Kiser, Johnathan Greystone Dr	Greystone Dr District 3
Culvert needs rip rap around it						
17443	04/18/13 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Bobby Normandy Cir	Normandy Cir District 3
Water drainage standing behind house						
17453	04/19/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Rusell, Sherry Ancient Oaks Drive	Ancient Oaks Dr District 3
culvert across road needs to be cleaned out causing flooding in yard and at fence						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17456	04/19/13 Request 07/17/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Requesting culvert.	Brown, Shirley Road Maintenance	Shermen, Christa Industrial Dr. N	Industrial Dr N District 4
17459	04/19/13 Request 07/22/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority Damages to road done by garbage truck and buses	Brown, Shirley Road Maintenance	Bilbrew, Robert	Bilbrew Rd
17460	04/19/13 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Culvert installed at new address	Brown, Shirley Road Maintenance	Miggins, Carheresa Hwy 43N	Hwy 43 N
17462	04/19/13 Request 07/15/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Need more information Ditching needed	Brown, Shirley Road Maintenance	McDuffy, Earl Dogwood Ct	Dogwood Ct District 3
17468	04/22/13 Request 07/25/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority Requesting potholes repair & by the mail box.	Brown, Shirley Road Maintenance	Site, Cindy Cross Wind Drive	Cross Wind Dr
17469	04/22/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority Crack in the street to get to her house (Get to the swimming pool keep straight at the stop sign take a right forth house facing Grayha	Brown, Shirley Road Maintenance	Laxson, Scott Greyhawk Drive	Greyhawk Subdivision
17479	04/23/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Mowing Medium Priority Road shoulders grass need cutting	Brown, Shirley Road Maintenance	Paine, Snider Bozeman-Paine Cir	Bozeman-Paine Cir District 3

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17480	04/23/13 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lewis, Old Jackson Rd	Old Jackson Rd District 4
needs culvert installed in driveway.							
17481	04/23/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Clever, Carolyn Ragsdale Road	Ragsdale Rd District 4
Request gravel on road.							
17486	04/24/13 07/25/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Lee, David South Deerfield Dr	South Deerfield Dr
Sink hole forming in back yard about 15 yds from pipe							
17492	04/24/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lacy, Glen	Roberts Rd
Mail carrier reporting bad conditions of road							
17494	04/25/13 07/03/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McCullough, Joyce Virgin Mary Rd	Virgin Mary Rd
Road is a muddy mess from washout across the street							
17512	04/26/13 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Myers, Linda Catlett Rd	Catlett Rd District 3
Need a culvert at existing address will have it marked off							
17525	04/30/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Coursey, Tim	Church Rd District 4
Ditch at corner of Church Rd and Old Jackson Rd in front of Systems Electric Coding needs to cleaned out.							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17526	04/30/13 07/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Corley, Chris Spring Creek Rd	Spring Creek Rd
Culvert installed at new address will have it staked off							
17527	04/30/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Taylor, Wanda Carriage Ln	Carriage Ln District 2
Leaves in gutter need to be cleaned out causing flooding							
17531	05/01/13 07/04/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mabry, Old Jackson Rd	Old Jackson Rd District 4
Culvert need repair so water can flow							
17537	05/02/13 07/05/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Ruth Yandell Rd	Yandell Rd District 1
Culvert has holes in it							
17539	05/02/13 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Grace, John Lake Lorman gate 1	Lake Lorman Rd
Water running across the road :coming out of ditches							
17542	05/02/13 07/03/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Saucier, Jimmie	Pinetree Ln
Sink hole forming in the road							
17554	05/06/13 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hankins, George Industrial Dr N	Industrial Dr N District 4
Culvert is stopped up flooding the yard							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17555	05/06/13 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brewster, Keisha Virgin Mary Rd	Virgin Mary Rd
Asphalt crumbling on road from Hwy 16 to the Y in road passed the church							
17559	05/06/13 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Snell, Steven Wayfield Cove(Bradfield Sub.)	Bradfield Rd
Requesting pothole repair.							
17560	05/06/13 07/22/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Bacon,	Owens Rd
Pot hole need filling							
17573	05/07/13 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Grant, Edgar Smith-Carr Raod	Smith Carr Rd District 4
Requesting culvert to be replaced							
17576	05/07/13 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Carson, Aggie Barnes Road	Barnes Rd District 1
Requesting culvert and ditching because the water is holding.							
17577	05/07/13 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Thornton, Thomas Minninger Blvd.	Minninger Blvd
Requesting pothole repair at end of drive way							
17578	05/07/13 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Lidell, Jackin Green Road	Green Rd
Pothole repair requested.							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17579	05/07/13 07/23/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority Pothole repair requested.	Brown, Shirley Road Maintenance	Lidell, Jackin Green Road Davis Crossing Rd
17582	05/07/13 07/15/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority Pot holes and road erosion need repairs	Brown, Shirley Road Maintenance	Edwards, James Ben Luckett Rd Ben Luckett Rd
17586	05/08/13 07/12/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Sink Hole Medium Priority Culvert is not draining properly,sink hole forming at culvert	Brown, Shirley Road Maintenance	Cox, Trey Distribution Dr Distribution Dr
17588	05/08/13 07/12/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority Pot holes need filling	Brown, Shirley Road Maintenance	Kerr, David Cane Creek Rd Cane Creek Rd District 4
17589	05/08/13 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be repaired has holes	Brown, Shirley Road Maintenance	Stevenson, Yandell Rd Yandell Rd Yandell Rd District 1
17592	05/08/13 07/08/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority Requesting gravel on Road.	Brown, Shirley Road Maintenance	Smith, Lorraine McElroy Smith Road McElroy Smith Road District 4
17595	05/08/13 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority Please fill pot holes and dips in road entire road	Brown, Shirley Road Maintenance	Luthem, Yandell Rd Yandell Rd Yandell Rd

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
17598	05/09/13 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Brown, Shirley Road Maintenance	Larson, Teresa Barnes Rd	Barnes Rd
Logging trucks are causing the asphalt to crumble on road and Ratliff Ferry Rd					
17599	05/09/13 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Brown, Shirley Road Maintenance	Baldwin, Wanda	Industrial Pkwy District 4
Huge pot hole @ the intersection of road with Denim Way					
17604	05/10/13 Request 07/12/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Brown, Shirley Road Maintenance	Harris, Sharon Kehle Rd	Kehle Rd District 3
water standing across from her address.					
17606	05/10/13 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	Butler, Toby Twelve Oaks Trace	Twelve Oaks Trace District 4
Lower a culvert need marking with stakes marked with orange tape					
17607	05/10/13 Request 07/10/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Brown, Shirley Road Maintenance	Bennett, Tricia Windy Hill Dr	Cross Wind Dr District 4
Road culvert is washing out and caving in; bus goes on it everyday west of Stormy Dr					
17618	05/13/13 Request 07/16/13 Schedule Closed	Durations 0.0 S-to-C 38.8 O-to-C	Gravel Brown, Shirley Road Maintenance	Archie, Shawanda Archie Cain Rd	Archie Cain Rd District 4
Request gravel for the gravel part of road					
17619	05/13/13 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 38.8 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd	Archie Cain Rd
Request for new culvert					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17641	05/15/13 07/03/13	Request Schedule Closed	Durations 0.0 S-to-C 36.8 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Mary, Thompson 688 King Ranch Rd	King Ranch Rd District 4
Need ditch mowed and cleaned							
17645	05/16/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 36.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Box, Tina Strong Rd	Strong Rd
Many pot holes on road need filling							
17652	05/16/13 07/16/13	Request Schedule Closed	Durations 0.0 S-to-C 38.8 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Gentry, Tina Bradfield Rd	Bradfield Rd
Sink hole formed on sidewalk in front of house							
17654	05/16/13 07/15/13	Request Schedule Closed	Durations 0.0 S-to-C 35.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Peacock, Eddie	Ridgefield Dr
Huge pot on road need patching							
17659	05/17/13 07/15/13	Request Schedule Closed	Durations 0.0 S-to-C 38.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Washington, F. Brown Road	Cauthen Rd
Sink hole in middle of Road.							
17665	05/17/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 34.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Bennett, David Cole's Way	Cole Rd
Requesting pothole repair on Dewee's Road and Stribling Road.							
17680	05/20/13 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 32.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	McMurty, Brenda A R Rimmer Rd	A R Rimmer Rd
pot holes need filling							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17682	05/20/13 Request 07/09/13 Schedule Closed	Durations 0.0 S-to-C 31.9 O-to-C	Pot Holes Medium Priority Pothole repair	Brown, Shirley Road Maintenance	Butler, Ray Sunset Circle	Sunset Cir
17683	05/20/13 Request 07/09/13 Schedule Closed	Durations 0.0 S-to-C 34.8 O-to-C	Road Condition Medium Priority Customer called and said that the water company burst pipe,cause road to have a pothole would like for the Road Department to con	Brown, Shirley Road Maintenance	Rouser, Joseph Lubertha Road	Lubertha Rd
17687	05/21/13 Request 07/19/13 Schedule Closed	Durations 0.0 S-to-C 31.2 O-to-C	Pot Holes Medium Priority Requesting pothole to be repaired at North Old Canton road and Pearl River Church Road.	Brown, Shirley Road Maintenance	Customer, Jennifer North Old Canton Road	North Old Canton Rd
17691	05/21/13 Request 07/26/13 Schedule Closed	Durations 0.0 S-to-C 30.8 O-to-C	Pot Holes Medium Priority Potholes in road especially in front of house	Brown, Shirley Road Maintenance	Carson, Aggie Renfroe Rd	Renfroe Rd
17692	05/21/13 Request 07/22/13 Schedule Closed	Durations 0.0 S-to-C 30.8 O-to-C	Grading Medium Priority Road has pot holes and need grading badly	Brown, Shirley Road Maintenance	Patrick, James Lovelace Lane	Lovelace Lane
17693	05/21/13 Request 07/31/13 Schedule Closed	Durations 0.0 S-to-C 30.8 O-to-C	Limb Cutting Medium Priority Limbs and trees need trimming from side the road	Brown, Shirley Road Maintenance	Patrick, James Lovelace Lane	Lovelace Lane
17699	05/22/13 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 29.9 O-to-C	Pot Holes Medium Priority Pot holes in road need patching	Brown, Shirley Road Maintenance	Hughes, Janet	Rouser Rd

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17705	05/23/13 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority Culvert need unstopping	Brown, Shirley Road Maintenance	Moore, Micheal Simpson Dr. Simpson Dr
17706	05/23/13 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 28.9 O-to-C	Ditching Medium Priority Water is backing from road culvert flood yard of Camden Baptist Church	Brown, Shirley Road Maintenance	Williams, Jeremy Mccarty Rd
17707	05/23/13 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 28.9 O-to-C	Pot Holes Medium Priority road need pot holes filled and possible resurfacing	Brown, Shirley Road Maintenance	Grogan, Jennie Woodlea Rd Woodlea Rd District 4
17708	05/23/13 07/10/13	Request Schedule Closed	Durations 0.0 S-to-C 28.9 O-to-C	Pot Holes Medium Priority Pot holes need to be filled	Brown, Shirley Road Maintenance	Grogan, Jennie Woodlea Rd Allard Rd
17709	05/23/13 07/12/13	Request Schedule Closed	Durations 0.0 S-to-C 28.9 O-to-C	Pot Holes Medium Priority Pot Holes need filling.	Brown, Shirley Road Maintenance	Box, Adam Strong Rd. Strong Rd
17710	05/24/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 28.1 O-to-C	Culvert Installation Medium Priority Culvert need to replace old and worn out culvert	Brown, Shirley Road Maintenance	Lee, Jerry Stout Rd Stout Rd
17713	05/24/13 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 27.9 O-to-C	Other Medium Priority Tree split on road concern of it falling on address in Kemper Creek off of Yandell Rd	Brown, Shirley Road Maintenance	Orkin, Ted Brigade Ave Brigade Ave

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17720	05/28/13 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 24.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cooper, Callie Sowell Rd	Sowell Rd
Ditch work needed to repair ditch							
17721	05/28/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 24.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Guff, Melody Parkinson Road	Parkinson Rd District 4
Requesting pothole repair.							
17727	05/28/13 07/23/13	Request Schedule Closed	Durations 0.0 S-to-C 23.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Pot holes and road has bad spots							
17728	05/28/13 07/30/13	Request Schedule Closed	Durations 0.0 S-to-C 23.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Ditches need to be cleaned out							
17740	05/30/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 25.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Moss, Nora Parkfield Dr	Parkfield Dr District 4
Sink hole forming again where it once was filled in behind house near drainage ditch. 109 Parkfield Dr is also effect started there							
17741	05/30/13 07/12/13	Request Schedule Closed	Durations 0.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Barnes, Ann	East Sowell Rd District 1
2 bad pot holes in road need filling							
17746	05/30/13 07/31/13	Request Schedule Closed	Durations 0.0 S-to-C 21.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cox, Trey Distribution Dr	Distribution Dr District 3
Culvert is need at address							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17747	05/30/13 07/09/13	Request Schedule Closed	Durations 0.0 S-to-C 21.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Burdine, Fred Shoreline Dr	Shoreline Dr District 3
several potholes need repair, especially right before the bridge between Bozeman Rd and Reunion Parkway							
17751	06/03/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 18.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Customer, Jody Drive	Jody Rd
Requesting grass to be cut.							
17754	06/03/13 07/03/13	Request Schedule Closed	Durations 0.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Customer,	Cedar Hill Rd District 3
Road culvert has sunken and needs some attention							
17756	06/03/13 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 17.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Spence, Rogers	Pinetree Ln District 3
Bad sink in road							
17764	06/04/13 07/18/13	Request Schedule Closed	Durations 0.0 S-to-C 17.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Ford, Angie Old Hwy 51	Old Hwy 51
Needs gravel on new culvert							
17768	06/04/13 07/11/13	Request Schedule Closed	Durations 0.0 S-to-C 16.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Sigman, Pam	Twelve Oaks Trace District 4
Really bad patches of road need much attention: dips in road							
17770	06/05/13 07/18/13	Request Schedule Closed	Durations 0.0 S-to-C 16.2 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Afford, Cindy	Bardin Rd District 4
Pothole repair requested							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
17772	06/05/13 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 16.1 O-to-C	Drainage Brown, Shirley Road Maintenance Medium Priority	Rogers, Jimmy Coker Rd	Coker Rd District 3
Culvert is stopped up not flowing and washing out the driveway					
17773	06/04/13 Request 07/12/13 Schedule Closed	Durations 0.0 S-to-C 16.8 O-to-C	Drainage Brown, Shirley Road Maintenance Medium Priority	Lott, Ronnie Cedar Hill Rd	Cedar Hill Rd District 3
culvert issue: storm water draining in her yard					
17774	06/05/13 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 16.1 O-to-C	Other Brown, Shirley Road Maintenance Medium Priority	Lott, Ronnie East Ridge Circle	East Ridge Cir District 3
edge of yard damaged by road equipment possibly; needs to be checked out.					
17776	06/05/13 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 16.1 O-to-C	Pot Holes Brown, Shirley Road Maintenance Medium Priority	Russell, Evetyn	Stribling Rd District 3
Near Devlin Springs S/D a patch of extra asphalt needs to be removed near patching					
17777	06/05/13 Request 07/12/13 Schedule Closed	Durations 0.0 S-to-C 16.1 O-to-C	Pot Holes Brown, Shirley Road Maintenance Medium Priority	Thorpe, Ron Sowell Rd	Sowell Rd District 1
Pot holes on road					
17780	06/05/13 Request 07/16/13 Schedule Closed	Durations 0.0 S-to-C 15.9 O-to-C	Pot Holes Brown, Shirley Road Maintenance Medium Priority	Jackson, Richard Sowell Rd	Sowell Rd District 1
Pot holes bad on road cross the bridge area					
17782	06/05/13 Request 07/30/13 Schedule Closed	Durations 0.0 S-to-C 15.9 O-to-C	Culvert Installation Brown, Shirley Road Maintenance Medium Priority	Kendrick, Betsy Lake Castle Rd	Lake Castle Rd District 1
Culvert needs to be installed: will have it staked off					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17787	06/06/13 Request 07/18/13 Schedule Closed	Durations 0.0 S-to-C 18.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hassen, Wayne Kelly Rd.	Jody Rd
Of King Ranch on Jody Drive and Kelly Road road repair requested						
17793	06/07/13 Request 07/24/13 Schedule Closed	Durations 0.0 S-to-C 17.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	White, Micheal Johnson Lane	Johnson Ln District 4
Requesting gravel on road.						
17799	06/07/13 Request 07/31/13 Schedule Closed	Durations 0.0 S-to-C 13.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Robinson, Jonathan Church Street	Church St District 2
Requesting ditching on the following streets: Church st., Mathew Road, and Church road.						
17803	06/10/13 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 11.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Shan,	Gluckstadt Rd District 3
pot hole reforming at Reunion entrance						
17807	06/10/13 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 10.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Jocelyn Millhouse Dr	Millhouse Dr District 2
Large culvert drain in back yard needs a cover old one fell in						
17815	06/11/13 Request 07/31/13 Schedule Closed	Durations 0.0 S-to-C 10.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Rivers, Eric Cox Ferry Rd	Cox Ferry Rd District 4
Need culvert installed						
17818	06/11/13 Request 07/11/13 Schedule Closed	Durations 0.0 S-to-C 12.8 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Johnson, Tim Thompson Ln	Thompson Ln District 2
Limbs need to be cut at the intersection of Pisgah Bottom Rd						

Service Request Schedule Summary

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17829	06/14/13 07/12/13	Request Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jones, Ethel Cotton Blossom Ln.	Cotton Blossom Ln District 4
Requesting gravel on road							
17835	06/17/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 4.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Robinson, Glendale Mt Olive Church Rd	Mt Olive Church Rd District 3
Culvert on road needs repair water stands at culvert and not drain							
17836	06/17/13 07/29/13	Request Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	McCann, Joe Traceview Rd	Traceview Rd District 1
Need culvert widen for safety purpose deep ditch in Twin Harbor S/D							
17839	06/17/13 07/18/13	Request Schedule Closed	Durations 0.0 S-to-C 4.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Thompson, Tony	Yandell Rd District 1
Pot holes are bad from Sharon Rd to Hwy 43 to Cedar Green Community							
17841	06/17/13 07/17/13	Request Schedule Closed	Durations 0.0 S-to-C 3.8 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Miller, Kristen Stillhouse Creek Dr	Stillhouse Creek Dr District 3
two sewer drains clogged with construction debris							
17848	06/18/13 07/18/13	Request Schedule Closed	Durations 0.0 S-to-C 3.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Brown, Mike Timber Green Ln	Timber Green Ln District 4
Road culvert is possibly collapsed and water is standing							
17851	06/18/13 07/18/13	Request Schedule Closed	Durations 0.0 S-to-C 2.9 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Trotter, Virgie Church St	Church St District 2
Gravel needed on culvert is muddy							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17857	06/20/13 07/31/13	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Culvert Installation Medium Priority New culvert installed will have it staked off	Brown, Shirley Road Maintenance	Patterson, Allen Country Ln Country Ln
17858	06/20/13 07/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Pot Holes Medium Priority Two pot holes in front of Little Foot Steps Learning Center coming from driveway	Brown, Shirley Road Maintenance	Robinson, Kate Distribution Dr Distribution Dr District 3
17859	06/20/13 07/25/13	Request Schedule Closed	Durations 0.0 S-to-C 3.8 O-to-C	Sink Hole Medium Priority Sink hole forming at culvert in front of house	Brown, Shirley Road Maintenance	Muthu, August Bend August Bend August Bend District 2
17861	06/20/13 07/31/13	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Culvert Installation Medium Priority Culvert needs replacing old one has hole in it	Brown, Shirley Road Maintenance	Newell, Lily Rouser Rd Rouser Rd Rouser Rd
17862	06/20/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Pot Holes Medium Priority pothole between first and second stop sign and a base failure past second stop sign	Brown, Shirley Road Maintenance	Lott, Ronnie Muscadine Path Muscadine Path District 3
17864	06/21/13 07/31/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Requesting ditching.	Brown, Shirley Road Maintenance	Lee, Jerry Stout Road Stout Road Stout Rd District 1
17866	06/21/13 07/24/13	Request Schedule Closed	Durations 0.0 S-to-C 2.8 O-to-C	Road Condition Medium Priority Need asphalt on repaired part	Brown, Shirley Road Maintenance	McNair, Brian Hampton Hills Blvd Hampton Hills Blvd Hampton Hills Blvd District 4

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
17869	06/24/13	Request	Pot Holes	Brown, Shirley	Dewees Rd
	07/24/13	Schedule	Medium Priority	Road Maintenance	District 3
		Closed	Pot holes to be patched		

Open Requests: 316 0.00 S-to-C Average Duration
 4.26 O-to-C Average Duration

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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Total Requests: 316	0.00 S-to-C Average Duration
	4.26 O-to-C Average Duration